From: Ring Team
To: Jenkins Richard
Subject: Tech Tips to Keep Your Ring Account Safe
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Keep your home protected and your Ring account too.

We may be a neighborhood security company, but to us, your online security is just as important. Here are some best practices to help your Ring account stay secure.

Enable two-factor

authentication.

To add an extra layer of security, enable two-factor authorization in the Ring app, which helps secures your account with a text verification code to your mobile phone, in addition to your password, each time you log in.

Get Started

Shared Users, not passwords.

You should never provide your login information to others. If you want to share access to your Ring devices with others,

simply add them as a Shared User from the Device Dashboard.

Learn More

Best practices for passwords.

Use letters, numbers and symbols.

To create a strong password, use words you won’t find in the dictionary, alternating numbers, letters – both upper and lowercase – and unique symbols.

Never recycle old passwords.

Make a habit of using different passwords for all your applications and profiles. That

way, if one account is compromised, your other accounts are still safe.

Change your passwords often.

It's recommended to change your password every 6 months or less. If you don't remember the last time you changed your Ring login credentials, it's probably time.

Learn More

Ring understands what a big decision it is to pick a home security product, and we'll continue to introduce additional security features to help keep your Ring account and devices secure.

If you have questions or need additional help, please visit Ring Help.

Thanks,
The Ring Team

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